

Crawford County Job and Family Services

Income Maintenance*Workforce Development*Child Support Enforcement*Children Services

JOB & FAMILY SERVICES

224 Norton Way
Bucyrus, Ohio 44820
Tel 419-562-0015
Fax 419-563-9797



CHILDREN SERVICES

224 Norton Way
Bucyrus, Ohio 44820
Tel 419-563-1570
Fax 419-562-0050

EQUAL OPPORTUNITY EMPLOYER

VACANT POSITION

Eligibility Referral Specialist 2 Base pay rate: \$16.70 per hour

See attached Position Description

If you are interested and you meet the qualifications, an application, cover letter and resume
MUST be submitted during the posting dates listed below.

POSTING DATES: June 20, 2022 – July 5, 2022 at 4:00 P.M.

MINIMUM QUALIFICATIONS

One year experience as an Eligibility Referral Specialist 1 or equivalent education, training and/or experience.

Submit application and resume with cover letter to the attention of:

Julie Shay

Email: Julie.Shay2@jfs.ohio.gov

Regular mail: Crawford County Job & Family Services

224 Norton Way

Bucyrus, OH 44820

OR online at www.Crawfordcountyjfs.org

**Crawford County Department of Job & Family Services
POSITION DESCRIPTION**

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|---|---|
| Title: Eligibility/Referral Specialist 2 | Immediate Supervisor: Eligibility/Referral Supervisor 1 |
| Normal Working Hours: 7:30 a.m.-4:00 p.m. (Mon. - Fri.) | |
| PCN: 22001.0 | Class #: 30122 |
| <input checked="" type="checkbox"/> Classified <input type="checkbox"/> Unclassified | Overtime Eligible: <input checked="" type="checkbox"/> Eligible <input type="checkbox"/> Exempt |
| | Permanent <input checked="" type="checkbox"/> Temporary <input type="checkbox"/> Intermittent <input type="checkbox"/> |
| If FLSA exempt, exemption type: <input style="width:200px;" type="text"/> | |

Job Duties in order of Importance

| | |
|-----|---|
| 40% | Conducts screening at intake; Interviews applicants for all programs; Determines initial and on-going eligibility for appropriate program; Assists applicants in the application process, advises applicants about rights and responsibilities; Provides information about eligibility factors; Coordinates efforts with other agencies by selecting and referring eligible applicants to special programs or services; Performs follow-up activities on all referrals; Uses all applicable computer systems to process cases and provide quality customer service. |
| 40% | Performs case management and recruitment activities; Maintains case files, processes required forms, and monitors case activity for continued eligibility; Shares pertinent information with inter-agency department; Works with clerical staff and management to provide continuity in departmental procedures; Processes overpayments and under issuances; Tracks involvement in work activities; Prepares and presents evidence and testimony for hearings. |
| 15% | May perform various clerical or reception duties as needed; Maintains files accordingly to records retention schedule. |
| 5% | Prepares reports, statistical summaries and other documents for submission to supervisor; Attends training activities, seminars, workshops or meetings related to job related functions; Performs other duties required by supervisor or administration |

| | | | | | |
|---|---|----------------------|------|----------------------|------|
| List Position Numbers and Class Titles of positions supervised. If more than eight, list titles only. | <table style="width:100%; border-collapse: collapse;"> <tr> <td style="width:70%; border-bottom: 1px solid black;">Director's Signature</td> <td style="width:30%; border-bottom: 1px solid black;">Date</td> </tr> <tr> <td style="border-bottom: 1px solid black;">Employee's Signature</td> <td style="border-bottom: 1px solid black;">Date</td> </tr> </table> | Director's Signature | Date | Employee's Signature | Date |
| Director's Signature | Date | | | | |
| Employee's Signature | Date | | | | |

Title: Eligibility Referral Specialist 2

MINIMUM QUALIFICATIONS

- One year experience as an Eligibility Referral Specialist 1 or equivalent education, training and/or experience.

UNUSUAL WORKING CONDITIONS / HAZARDS

This position involves very limited probability of any injury. The probability of accidents or health hazard is negligible. Minor risks or discomforts exist which require normal safety precautions typical of offices (e.g., use of safe work practices with office equipment). The incumbent may occasionally interact with angry or hostile clients. However, there is limited probability of any injury. The incumbent must take normal precautions to avoid trips and falls. The incumbent works in an office environment which may occasionally be dirty or dusty.