

# Crawford County Job and Family Services

Income Maintenance\*Workforce Development\*Child Support Enforcement\*Children Services

## JOB & FAMILY SERVICES

224 Norton Way  
Bucyrus, Ohio 44820  
Tel 419-562-0015  
Fax 419-563-9797



## CHILDREN SERVICES

224 Norton Way  
Bucyrus, Ohio 44820  
Tel 419-563-1570  
Fax 419-562-0050

**Eligibility Referral Specialist 2**  
**Supervisor: IM Supervisor**

**BASE: \$15.20**  
**RANGE: 04**

\*\*\*EQUAL OPPORTUNITY EMPLOYER\*\*\*

**IF YOU ARE INTERESTED AND YOU MEET THE QUALIFICATIONS, AN APPLICATION, COVER LETTER AND RESUME MUST BE SUBMITTED DURING THE POSTING DATES LISTED BELOW.**

CONTACT INFORMATION: ATTN: JULIE SHAY  
[Julie.Shay2@jfs.ohio.gov](mailto:Julie.Shay2@jfs.ohio.gov) OR MAIL TO: CRAWFORD COUNTY JOB AND FAMILY SERVICES,  
224 NORTON WAY, BUCYRUS, OH 44820.

POSTING DATES: November 18, 2021-December 6, 2021 at 4:00 P.M.

### **KNOWLEDGE, SKILLS, AND ABILITIES:**

Typing principals, use of agency computer including hardware (e.g., scanners) and software (e.g., document imaging and Ohio Benefits) Microsoft Office. Office practices & procedures;\*Interviewing principles; Office practices and procedures; Agency computer systems Federal, State, and local laws, rules, and regulations governing eligibility for public assistance programs; Social welfare issues; Training and development practices; Employment counseling practices; Tests and measures; English grammar and composition; Employment assessments; Medical barriers to employment; Relevant Agencies and community programs for referrals; Psychological barriers to employment (e.g., low self-esteem, abusive relationships). Typing; Word processing; Oral communication. Extract information from various sources; Perform intermediate mathematical operations; Draw valid conclusions; Listen for problems or issues and provide responses or explanations; Interact with hostile or angry individuals; Prepare correspondence; Interview others; Work on multiple tasks/projects; Read, copy, and record figures; Interpret technical material; Apply principles to solve problems; Use computers; Identify potential public assistance fraud; Recognize unusual or threatening conditions.

### **Minimum Qualifications**

One year of experience as an Eligibility/Referral Specialist 1, 30121. OR two years' experience as Unit Support Worker 2, 30112. OR completion of undergraduate major core coursework in behavioral science, social science or education, one course or six months experience in interviewing techniques, and one course or six months experience in typing, keyboarding, or word processing. OR completion of two years of technical education in behavioral science or social science, one course or six months experience in interviewing techniques, and one course or six months experience in typing, keyboarding, or word processing. OR two courses or one year of experience in behavioral science, social science, or customer service techniques, one course or six months experience in business mathematics, one course or six months experience in business English, one course or six months experience in interviewing techniques, and one course or six months experience in typing, keyboarding or word processing. **OR education, training and/or experience in an amount equal to the Minimum Qualifications stated above.**

### **Unusual Working Conditions/Hazards**

The incumbent is responsible for placing clients into appropriate programs and keeping track of their progress. However, they are not directly responsible for the safety of others. The incumbent also works in an office setting where the probability of injuries is low. The office setting, like most offices, may be slightly dirty or noisy at times.