

**Protect your Ohio e-QuickPay® card and PIN.**

- Do not give your card to anyone.
- Do not share your PIN with anyone.
- Choose a PIN you can remember without having to write it down.
- Never write your PIN on your e-QuickPay card
- Never carry anything with you that has your PIN written on it.

**Protect your personal financial information.**

- Be suspicious of phone or e-mail requests for financial information;
- Do not provide personal information over the phone, mail, or Internet unless you trust the source.
- The Office of Child Support, e-QuickPay Customer Service, or ACS EPPICard Processing will not contact you asking for personal information, such as your e-QuickPay account number or PIN.
- Be careful about which websites you visit.
- If you complete financial transactions with your PC on the internet, only use a secure connection.
  - An internet address for a secure site will begin with "https":
  - The "closed lock" symbol in the status bar of your browser will appear; this means the connection is secure.

**Report transaction activity that is not yours**

- Call e-QuickPay Customer Service (at 1-800-503-1283) if you suspect fraud or if you have transactions on your Ohio e-QuickPay account that are not yours

To check payment status, please call (800) 860-2555.